

Annex C

City of York Council Food & Fuel Voucher Scheme Report 2023/24

Food vouchers

CYC Food Vouchers are available for use at ASDA, Tesco, Morrisons, Aldi, Farmfoods, Iceland or Sainsburys (From April 23). Food vouchers awards are allocated at standard award amounts of

- Before July 2023 were
 - 1 x £30 for a single person household
 - 1 x £60 for a household of two to five people
 - 1 x £100 for a household of six people or more
- From 17 July 2023
 - 1 x £60 for a single person household
 - 1 x £100 for a household of two to five people
 - 1 x £150 for a household of six people or more

Organisations administering award

Organisation	No of vouchers issued	
	2022/23	2023/24
City of York Council*	1354	1240
Citizens Advice York	416	822
Peasholme Charity	145	99
Community Links	100	107
CAP	14	41
Age UK	2	1
York Community Energy	2	4
IDAS		26
Total	2033	2340

*Local Area Coordinators, Benefits & Contributions Advisors, Housing Management Officers.

Household size

	No of awards		Cost including admin fee
	2022/23	2023/24	
Single person	650	115	£15,199
1 – 5-person household	1256	1424	£130,917
6+ person household	159	801	£45,983
Grand Total		3240	£192,099

Households who have any earned income

%	2022/23	2023/24
No	73	70
Yes	27	30

The primary area of advice the resident contacted the service

Benefits	Debt	Energy	Food	Housing	Other
3%	4%	17%	4%	60%	12%

Fuel vouchers

Fuel vouchers awards are allocated at standard award amounts of

- Before July 2023 were
 - 1 x £28 for a single person household
 - 1 x £49 for a two or more-person household
- From 17 July 2023
 - £56 for a single person household
 - £98 for a two or more-person household

Organisations administering award

Organisation	No of vouchers issued	
	2022/23	2023/24
City of York Council*	1126	925
Citizens Advice York	398	452
Peasholme Charity	241	68
Community Links	55	25
CAP	25	17
Age UK	7	0
York Community Energy	94	71
York Foodbank	6	0
OCAV	1	0
IDAS		29
Total	1953	1587

*Local Area Coordinators, Benefits & Contributions Advisor, Housing Management Officers

Household Size

	Cost including admin fee	Credit customers	Pre-payment	Total No. of awards
Single person household				
2022/23	£19,513	137	469	606
2023/24	£25,857	166	299	465
Multiple person household				
2022/23	£71,660	417	931	1348
2023/24	£98,207	535	589	1123

Households who have any earned income

%	2023/24
No	73
Yes	27

The primary area of advice the resident contacted the service

Benefits	Debt	Energy	Food	Housing	Other
5%	16%	61%	8%	8%	2%

Reason for seeking advice and support %

	2022/23	2023/24
Is affected by mental ill-health	19.5	13.8%
Who are elderly, frail, or confused older people	2.2	0.5%
Who are seriously ill or have a severe long term health condition	8.4	7.3%
Who has a physical or sensory impairment or learning disability	5.0	3.3%
Who has difficulty in understanding, speaking or reading English	0.2	0.3%
Who is a care leaver	0.2	0.1%
Who is fleeing domestic abuse	0.9	0.6%
Who is pregnant or has recently given birth	2.4	2.3%
Who is recently bereaved	0.7	0.3%
Who is suffering severe hardship	60.5	77.2%